

**ELIE TORBEY**

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**OBJECTIVE** | To build a career full of experience, improvement, success and continuous learning.

**SKILLS & ABILITIES**

**Hard Skills:**

➤ **Technical and software skills:**

- Installation of Microsoft based operating systems: Windows (2000, XP, 7, 8, 10) Windows Server (2000, 2003, 2008, 2012, 2016, 2019)
- OS Mac installation, Ubuntu operating system installation.
- Software and Hardware installation for all operating systems. (PC, Laptops and Servers)
- Software troubleshooting.
- Network cabling.
- Camera installation.

➤ **Verbal and written communication:**

- English, French and Arabic.

**Soft skills:**

Work ethic, problem solving, teamwork, well-presented, highly organized, self-motivated and dynamic, capable of working under stress, perseverance.

**EXPERIENCE** | ➤ **POSITION: TECHNICAL WORKSHOP SUPPORT**

COMPANY: COMPUTER TECHNOLOGY SERVICES – CTSERV

ADDRESS: ACHRAFIEH – BEIRUT - LEBANON

2007 TO PRESENT

**JOB DESCRIPTION:**

- Providing technical support to telephone and email requests from users for all PC hardware, software and associated peripherals.
- Performing product diagnosis, defining the problem and defining repair suggestions.
- Installing and configuring operating system to agreed standards.
- Installing and configuring software to agreed standards.
- Domain of application: D-Link products, Bitatek products, Intel products, CTAQ products, Metrologic products.

➤ **POSITION: HARDWARE AND SUPPORT TECHNICIAN**

COMPANY: MICROFOLIE COMPUTERS

ADDRESS: NAHR EL KALB – KESERWAN - LEBANON

2001 TO 2006

➤ **POSITION: TECHNICAL WORKSHOP SUPPORT**

COMPANY: COMMAS

ADDRESS: ZOUK – KESERWAN - LEBANON

1997 TO 2000

**EDUCATION** | **CORTBAWI INSTITUTE, ADMA – KESERWAN – LEBANON**

SUPERIOR TECHNICIAN IN IT DIPLOMA | 1995

**CERTIFICATES** | **MICROSOFT CERTIFICATE OF ACHIEVEMENT AT NEW HORIZONS – COMPUTER LEARNING CENTERS**

- Certifications of completion for:
  - Fundamentals of windows server 2008 network and applications infrastructure.
  - Configuring and troubleshooting server 2008 network and infrastructure.

- Fundamentals of windows server 2008 active directory. Managing and maintaining windows server 2008 servers.
  - Configuring and troubleshooting windows server 2008 active directory domain services.
  - Configuring and troubleshooting identity and access solutions with windows server 2008 active directory.
- Intel Technology Provider certifications for:
- Comprehensive learning and demonstrative knowledge in recommending Intel technology-based systems and solutions to consumers. 2011.
  - Comprehensive learning and understanding of Intel technologies and their applications. 2012.
  - Intel Technology Expert for completing 100 merits in the online training category: Technical and Integration. 2013.

**HOBBIES** | Drums player, guitar player, researcher of new technologies, editing video and audio, assembling audio.