



Samer Hayouk

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Samer.hayouk@gmail.com – Brazilian-Lebanese

EDUCATION

Information and Communication Technology / 2020, GPA 3.1/4.0

Arab Open University, Beirut, Lebanon

Cisco Certified Network Associate / 2020,

Arab Open University, Beirut, Lebanon

Cisco Certified Network Professional-Course Completion / 2020,

Arab Open University, Beirut, Lebanon

BT in Electronics / 2015,

Lebanese Institute for Electronics and Technology, Beirut, Lebanon

RELEVANT COURSES

- Configuring Switching and Routing
- Configuring and Securing Networks
- Object Oriented Programming
- Troubleshooting Networks

WORK EXPERIENCE

IT and Product Specialist / Aptec an Ingram Micro Company, Beirut
03/2019 - 03/2021

Job Responsibilities:

- Review and Study the company's product Inventory
- Study the market and competition
- Be part of a complete IT solution to be provided to partners
- Report to higher management
- Install and Configure networks
- Manage Databases
- Provide User Support
- Troubleshoot Systems and Hardware